### **Exhibit O**

#### UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF MICHIGAN

LORIE BIGGS,	)	
Individually and on Behalf of All Others	)	Case No.
Similarly Situated,	)	Hon.
Plaintiff,	)	
v.	)	
	)	CLASS ACTION COMPLAINT
GENERAL MOTORS LLC and	)	JURY TRIAL DEMANDED
DELPHI AUTOMOTIVE PLC	)	
Defendants.	)	

Plaintiff, Lori Biggs, individually and on behalf of all similarly situated person and the general public brings this action against Defendants General Motors, LLC ("GM") and Delphi Automotive, PLC ("Delphi") (collectively termed "Defendants") and alleges as follows:

#### NATURE OF THE CASE

- 1. Over a decade ago, GM discovered ignition switch defects in millions of its vehicles that rendered them unfit for their intended use to provide safe, reliable transportation. These defects can cause the vehicle's engine and electrical system to shut off mid-ride, resulting in a complete and sudden loss of power, and preventing airbags from being deployed in the case of a collision.
- 2. GM marketed and advertised that these vehicles, although equipped with defective ignition switches, were safe and reliable. In fact, the opposite was true. Since as early as 2001, GM knew that the defective design of the ignition switches presented serious safety issues. Rather than replacing the defective ignition switch, or notifying the National Highway Traffic Safety Administration ("NHTSA") or the public of this danger, GM made a business decision to conceal the defects. When GM eventually began manufacturing vehicles with a corrected part, it used the same part number to avoid notice of or questions regarding the change.

- 3. GM fraudulently concealed these ignition defects during its 2009 chapter 11 bankruptcy, as it took billions of dollars in taxpayer money from the U.S. Government and obtained the U.S. Government's sponsorship of a plan of reorganization that salvaged the company's very existence. During the bankruptcy case, GM did not disclose the existence of the known ignition switch defects to the Bankruptcy Court, the U.S. Government, to persons who owned or leased GM vehicles containing the defective ignition switch at that time, or to any other interested parties.
- 4. No longer able to conceal the existence of the ignition switch defects, GM has now grudgingly admitted that it knew millions of its vehicles were equipped with defective ignition switches dating back to 2001 three years earlier than it initially reported, and has instituted a recall of more than 2.6 million vehicles. GM was forced to disclose that, by its own count, these defects have caused at least 31 accidents and 13 deaths. According to the Center for Automotive Safety, NHTSA's Fatal Analysis Reporting System indicates that these defects have caused 303 deaths thus far.
- 5. GM's investigation of the defective ignition switch design was, as the president of GM North America stated, "not as robust as it should have been." Moreover, Delphi, the maker of the defective ignition switch, stated that it will only cost \$2 to \$5 to produce a replacement ignition switch which can be 'swapped out' in just a few minutes.<sup>2</sup>
- 6. As detailed herein, GM has violated federal law, various state statutes, and common law duties between 2002 and the present (the "Class Period"). Plaintiff brings this class

<sup>&</sup>lt;sup>1</sup> See Christopher Jensen, A Call for General Motors to Fill Gaps in Safety Inquiry, N.Y. TIMES, Mar. 5, 2014, http://www.nytimes.com/2014/03/06/automobiles/a-call-for-general-motors-to-fill-gaps-in-safety-inquiry.html?\_r=0 
<sup>2</sup> Jeff Bennett, GM Now Says It Detected Ignition Switch Problem Back in 2001, WALL ST. J., Mar. 12, 2014 (10:35 p.m.), http://online.wsj.com/news/articles/SB10001424052702304914904579435171004763740. However, other estimates of the repair price are as low as \$0.57 per switch. See, The GM Ignition Switch Recall: Why Did It Take So Long?: Hearing Before the H. Energy and Commerce Comm., 133th Cong. (2014) (statement of Rep. Diana DeGette citing 2005 GM documents).

action seeking redress and remedy from GM and Delphi on behalf of herself and other Class Members, each of whom purchased or leased one or more of the following vehicles: 2005-2010 Chevrolet Cobalt, 2006-2011 Chevrolet HHR, 2006-2010 Pontiac Solstice, 2007-2010 Pontiac G5, 2003-2007 Saturn Ion, and 2007-2010 Saturn Sky (collectively, the "Defective Vehicles").

- 7. Plaintiff believes that there are additional GM vehicles that have the same or similar defects in their ignition switch systems as the Defective Vehicles. Plaintiff will supplement the definition of Defective Vehicles to include these additional defective vehicles as they are identified.
- 8. The fact that GM has, to date, issued a partial recall despite knowing the insufficiency thereof underscores GM's ongoing fraudulent concealment and fraudulent misrepresentation of the nature and extent of the defects, and makes this class action even more important to obtaining a proper remedy for Plaintiff and the other Class Members.
- 9. GM's defective design, combined with GM's past and ongoing failure to adequately warn of, or remedy, that design, and its past and ongoing fraudulent concealment and/or fraudulent misrepresentations of the full nature and extent of the defects in that design in the Defective Vehicles, has proximately caused and continues to cause Plaintiff and the Class to suffer economic damages because they purchased or leased vehicles that contain a defective and dangerous ignition switch.
- 10. Plaintiff and the Class have been damaged by GM's misrepresentations, concealment, and non-disclosure.
- 11. Through this action, Plaintiff, individually and on behalf of the Class, seeks injunctive relief in the form of a repair to fully remedy the defects in the ignition switch system such that the Defective Vehicles have their economic value restored and can be operated safely,

and/or damages to compensate them for the diminished value of their Defective Vehicles as a result of the defects and GM's wrongful conduct.

#### **JURISDICTION AND VENUE**

- 12. This court has subject-matter jurisdiction over this action under the Class Action Fairness Act of 2005, 28 U.S.C. § 1332(d), because members of the proposed Class are citizens of states different from Defendants' home states, and the aggregate amount in controversy exceeds \$5,000,000 exclusive of interest and costs.
- 13. Venue is proper in this District under 28 U.S.C. § 1391 because GM conducts substantial business in this District, has a principal place of business in this District, has caused harm to Class Members residing in this District, and because, as a corporation, GM is deemed to reside in any judicial district in which it is subject to personal jurisdiction.

#### **PARTIES**

- 14. Plaintiff and Named Class Representative Lorie Biggs is a resident of Livingston County, Michigan and a citizen of the United States. Plaintiff owns a 2004 Saturn Ion, VIN 1G8AN12F34Z201903, which she purchased in 2013 for her personal transportation. Although GM knew of the problems associated with the Saturn in 2013, due to its active concealment, Plaintiff was unaware of any defects with the Saturn's ignition switch at the time of purchase.
- 15. Since acquiring the Saturn, Plaintiff has experienced the vehicle stalling while driving. While driving, the vehicle suddenly stopped working in the middle of the road. Without warning, the engine and electrical system immediately shut down. GM was aware of this precise danger in 2005, if not earlier.<sup>3</sup> Ms. Biggs was able to coast her vehicle off to the side of the roadway, and later restart the car safely. Fortunately, in this instance, no one was injured,

<sup>&</sup>lt;sup>3</sup> The GM Ignition Switch Recall: Why Did It Take So Long?: Hearing Before the H. Energy and Commerce Comm., 133th Cong. (2014), Exhibit 25 Delphi Email Chain, Subject: Force Displacement Curves SC-000084 (stating "Cobalt is blowing up in their face in regards to turning the car off with the driver's knee).

although Ms. Biggs is left with a Defective Vehicle with a greatly diminished resale value. Moreover, Ms. Biggs had entrusted the Saturn to her son who is a new driver. She is no longer able to allow her new driver to use the vehicle due to its unsafe nature.

- 16. Defendant General Motors LLC is a Delaware corporation with its headquarters in Detroit, Michigan. GM conducts business in Michigan.
- 17. GM was incorporated in 2009 and on July 10, 2009, acquired substantially all assets and assumed certain liabilities of General Motors Corporation ("Old GM") through a Section 363 sale under Chapter 11 of the U.S. Bankruptcy Code.
- 18. Among the liabilities and obligations expressly retained by GM after the bankruptcy are:

From and after the Closing, Purchaser [GM] shall comply with the certification, reporting and recall requirements of the National Traffic and Motor Vehicle Act, the Transportation Recall Enhancement, Accountability and Documentation Act, the Clean Air Act, the California Health and Safety Code, and similar laws, in each case, to the extent applicable in respect of vehicles and vehicle parts manufactured or distributed by [Old GM].

#### 19. GM also expressly assumed:

all Liabilities arising under express written warranties of [Old GM] that are specifically identified as warranties and delivered in connection with the sale of new, certified used or pre-owned vehicles or new or remanufactured motor vehicle parts and equipment (including service parts, accessories, engines and transmissions) manufactured or sold by [Old GM] or Purchaser prior to or after the Closing and (B) all obligations under Lemon Laws.

20. Because GM acquired and operated Old GM and ran it as a continuing business enterprise, and because GM was aware from its inception of the ignition switch defects in the Defective Vehicles, GM is liable through successor liability for the deceptive and unfair acts and omissions of Old GM, as alleged in this Complaint.

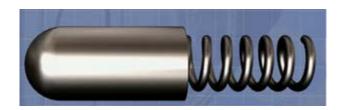
- 21. Defendant Delphi is New Jersey Corporation with its principal place of business located in Gillingham, UK.
- 22. Upon Information and belief, Delphi manufactured the defective ignition switches. Delphi was a former subsidiary of Old GM until it spun off in 1999 and became an independent company. Upon information and belief, Delphi knew the ignition switches were defective at all relevant times and was in a position to manufacture a corrective device or otherwise fix the device for a minimal amount of money, likely from \$0.57 to \$4 per vehicle.

#### **FACTUAL ALLEGATIONS**

#### A. The Ignition Switch Defects in the Defective Vehicles

- 23. Given the importance that a vehicle and its electrical operating systems remain operational during ordinary driving conditions, it is imperative that a vehicle manufacturer ensure that its vehicles remain operational from the time the driver starts the vehicle until the driver intentionally shuts down the vehicle. With respect to the Defective Vehicles, GM has failed to do so.
- 24. In the Defective Vehicles, the ignition switch defects can cause the car's engine and electrical system to shut off, disabling the power steering and power brakes and causing non-deployment of the vehicle's airbags in the event of a crash.
- 25. The Defective Vehicles are, therefore, unreasonably prone to be involved in accidents, and those accidents are unreasonably likely to result in serious bodily harm or death to the drivers and passengers of the Defective Vehicles, as well as to other vehicle operators and pedestrians.
- 26. The Defective Vehicles are defective and dangerous for multiple reasons, including the following (collectively, the "ignition switch defects"):

- (a) The ignition switches can inadvertently shut off the engine and vehicle electrical system during normal driving conditions;
- (b) When the engine and the electrical system shut down, the power steering and power brakes also shut down, creating a serious risk of accident and injury to the vehicle's occupants, occupants of other vehicles, and pedestrians;
- (c) When the electrical system shuts down, the vehicle's airbags are disabled, creating a serious risk of serious bodily harm or death if an accident occurs.
- 27. It has now been disclosed that the defects stem from a small, inexpensive part called the "detent plunger" reproduced below:



Upon information and belief, in the recalled vehicles, the spring on the detent plunger was both too short and too relaxed. The too-short, relaxed coil did not create enough tension to hold the key in the "run" position; thus, very little force was required to turn the ignition key. Therefore, if a key ring carried too much weight (i.e. a key fob, other keys, or a key chain) or if the key was bumped or jarred, the key could move out of the "run" position, shutting down the car's engine and electrical system. This in turn would prevent the airbags from deploying in the event of a crash.

## B. GM Knew of the Ignition Switch Defects for Years, but Concealed the Defects from Plaintiff and the Class

29. GM and Old GM were, at all times, under an affirmative duty to warn customers about known defects. Under the Transportation Recall Enhancement, Accountability and Documentation Act ("TREAD Act"),<sup>4</sup> and its accompanying regulations, when a manufacturer learns that a vehicle contains a safety defect, the manufacturer must promptly disclose the

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<sup>&</sup>lt;sup>4</sup> 49 U. S. C. §30101-30170.

defects.<sup>5</sup> If it is determined that the vehicle is defective, the manufacturer must notify owners, purchasers, and dealers of the Defective Vehicles and must remedy the defects.<sup>6</sup> This duty existed throughout the Class Period.

- 30. Both Old GM and GM knew of the deadly ignition switch defects and their dangerous consequences since as early as 2001, but concealed their knowledge from Defective Vehicle owners.
- 31. A number of incidents reported nationally, pre-date GM's recall of the Cobalt, and are most likely related to the ignition switch defects.
- 32. Kelly Erin Ruddy, age 21, was driving a 2005 Chevrolet Cobalt north on Interstate 81 in Plains Township, Pennsylvania on January 10, 2010, when she lost control of her car causing it to roll several times, catch fire, and eject Ms. Ruddy onto the road, killing her in the process. After the accident, GM representatives removed the black box from Ms. Ruddy's vehicle at a Duryea scrapyard in the summer of 2010. Despite repeated attempts over the past several years to contact GM and retrieve the black box, the family has been unable to speak with anyone at GM. After the recall was announced, United States Senator Patrick Toomey (PA) wrote to GM demanding they return the vehicle's black box to the family. On March 24, 2014, more than four years after the accident, GM finally agreed to arrange for the return of the black box so it can be determined whether the ignition system failed causing Ms. Ruddy's death.
- 33. Long before Ms. Ruddy's incident, on July 29, 2005, Amber Marie Rose, age 16, died after her 2005 Chevrolet Cobalt crashed and the airbag failed to deploy. Ms. Rose's death was the first of the hundreds deaths and injuries attributable to the ignition switch defects. Ms. Rose's death was an early warning in what would become a decade-long failure by Old GM and

<sup>&</sup>lt;sup>5</sup> 49 U. S. C. §301188 (c)(1) & 2.

<sup>&</sup>lt;sup>6</sup> 49 U. S. C. §30118(b)(2)(A) & B.

GM to address the ignition switch problem.

- 34. Another incident involved sixteen year-old Megan Phillips. Ms. Phillips was driving a 2005 Chevrolet Cobalt that crashed in Wisconsin in 2006, killing two of her teenage friends when the car left the road and hit a clump of trees. NHTSA investigators found that the key had moved from the "run" to the "accessory" position, turning off the engine and disabling the vehicle's airbags before impact.
- 35. Rather than publicly admitting the dangerous safety defects in its vehicles, GM attempted to attribute these and other incidents to "driver error." Every year from 2005 to 2012, first Old GM and then GM received reports of deaths involving Cobalt steering and/or airbag failures, including:
  - 2005: 26 Cobalt Death and Injury Incidents, including one death citing Airbag as component involved.
  - 2006: 69 Cobalt Death and Injury Incidents, including two deaths citing Airbag as component involved and 4 deaths citing Unknown component.
  - 2007: 87 Cobalt Death and Injury Incidents, including three deaths citing Airbag as component involved.
  - 2008: 106 Cobalt Death and Injury Incidents, including one death citing Airbag as component involved and two deaths citing Unknown component.
  - 2009: 133 Cobalt Death and Injury Incidents, including one death citing Airbag
    as component involved, one death citing Service Brake as component involved,
    one death citing Steering as component involved, and two deaths citing Unknown
    component.
  - 2010: 400 Cobalt Death and Injury Incidents, including two deaths citing Airbag as component involved, 12 deaths citing steering as component involved, and one death citing Unknown component.
  - 2011: 187 Cobalt Death and Injury Incidents, including two deaths citing Airbag as component involved, two deaths citing Steering as component involved, and 1 Unknown component.
  - 2012: 157 Cobalt Death and Injury Incidents, including 5 deaths citing Airbag as component involved, and 4 deaths citing Steering as component involved.

- 36. GM now admits that Old GM learned of the ignition switch defects as early as 2001. During the pre-production development of the Saturn Ion, Old GM engineers learned that the ignition could inadvertently move from the "run" position to the "accessory" or "off" position. Old GM claimed that a switch design change "had resolved the problem."
- 37. In 2003, an internal report documented an instance in which the service technician observed a stall while driving. The service technician noted that the weight of several keys on the key ring had worn out the ignition switch. It was replaced and the matter was closed.<sup>8</sup>
- 38. According to GM's latest chronology submitted to NHTSA pursuant to 49 C.F.R. §573.6, Old GM engineers encountered the problem again in 2004 during test drives of the Chevy Cobalt, before it went to market.
- 39. Old GM opened an engineering inquiry, known as a "Problem Resolution Tracking System inquiry" ("PRTS"), to investigate the issue. According to the chronology provided to NHTSA by GM, engineers pinpointed the problem and were "able to replicate this phenomenon during test drives."
- 40. According to GM, the PRTS engineers "believed that low key cylinder torque effort was an issue and considered a number of potential solutions." But after considering cost and the amount of time it would take to develop a fix, Old GM did nothing.
- 41. As soon as the 2005 Cobalt hit the market, Old GM almost immediately started getting complaints about sudden loss of power incidents, "including instances in which the key moved out of the 'run' position when a driver inadvertently contacted the key or steering

<sup>&</sup>lt;sup>7</sup> Danielle Ivory, *G.M. Reveals It Was Told of Ignition Defect in '01*, N.Y. TIMES (Mar. 12,2014), http://www.nytimes.com/2014/03/13/business/gm-reveals-it-was-told-of-ignition-defect-in-01.html?\_r=0. 

8 *Id.* 

column." Old GM opened additional PRTS inquires.

In another PRTS opened in May 2005, Old GM engineers again assessed the 42.

problem and proposed that GM re-design the key head from a "slotted" to a "hole" configuration.

43. After initially approving the proposed fix, Old GM reversed course and canceled

the fix.<sup>10</sup> According to Defendants' emails obtained by multiple news outlets, the cost to

complete the fix in 2005 would have cost approximately 57 cents per unit.

44. Instead of instituting this inexpensive fix, in October 2005, Old GM simply issued

a Technical Service Bulletin ("TSB") advising service technicians and GM dealers that the

inadvertent turning of the key cylinder was causing the loss of the car's electrical system.

45. Rather than disclosing the true nature of the defects and correcting them, under

the TSB, Old GM gave customers who brought in their vehicle complaining about the issue "an

insert for the key ring so that it goes from a 'slot' design to a hole design" to prevent the key ring

from moving up and down in the slot. "[T]he previous key ring" was "replaced with a smaller"

one; this change was supposedly able to keep the keys from hanging as low as they had in the

past. 11 According to GM's records, Old GM dealers provided key inserts to 474 customers who

brought their vehicles into dealers for service. 12

46. Yet there was no recall. Unsurprisingly, Old GM continued to receive

complaints.

47. In 2006, Old GM approved a design change for the Cobalt's ignition switch

supplied by Delphi. The new design included "the use of a new detent plunger and spring that

<sup>&</sup>lt;sup>9</sup> March 11, 2014 Chronology Re: Recall of 2006 Chevron HHR and Pontiac Solstice, 2003-2007 Saturn Ion, and 2007 Saturn Sky Vehicles, at 1.

<sup>&</sup>lt;sup>10</sup> *Id*.

<sup>&</sup>lt;sup>11</sup> *Id.* at 1-2 <sup>12</sup> *Id.* at 3.

increased torque force in the ignition switch." <sup>13</sup> While new design was finally produced for model years after 2007, GM did not change the part number, and believes that some newer-model cars could have been repaired with defective older-model switches.

- 48. In 2007, NHTSA investigators met with Old GM to discuss its airbags, and informed Old GM of the July 2005 fatal crash involving Amber Marie Rose.
- 49. As described above, the airbags in Ms. Rose's 2005 Cobalt did not deploy. Data retrieved from her vehicle's diagnostic system indicated that the ignition was in the "accessory" position. Old GM investigated and tracked similar incidents.
- 50. By the end of 2007, by GM's own admission, Old GM knew of 10 frontal collisions in which the airbag did not deploy. Plaintiff believes that Old GM actually knew of many other similar incidents involving the ignition switch defects.
- 51. For the next six years, GM continued to receive complaints and investigate frontal crashes in which the airbags did not deploy. However, rather than admit any possible wrong doing, Old GM and GM both vehemently and publicly denied any culpability for accidents involving GM vehicles.
- 52. GM employed a harsh litigation strategy when dealing with claims brought by those harmed by its defective ignition switches. For example, "in one case, GM threatened to come after the family of an accident victim for reimbursement of legal fees if the family did not withdraw its lawsuit. In another instance, it dismissed a family [whose 23 year-old daughter died when the air bags in her Cobalt failed to deploy] with a terse, formulaic letter, saying there was no basis for [their] claims." In another case, Allen Ray Floyd's family sued GM after Allen

<sup>&</sup>lt;sup>13</sup> *Id.* at 2.

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<sup>&</sup>lt;sup>14</sup> Hilary Stout, Bill Vlasic, Danielle Ivory, and Rebecca R. Ruiz, *General Motors Misled Grieving Families on a Lethal Flaw*, N.Y. Times, Mar. 25, 2014, http://www.nytimes.com/2014/03/25/business/carmaker-misled-grieving-

lost control of his 2006 Cobalt and died. Just two weeks before the accident, Allen's sister had

lost control of the same vehicle and had to have it towed. GM sent a letter to a family

contending the suit was "frivolous," and, according to the family's attorney, "telling us to drop

our case or else they'd come after us."15

53. In other instances, GM simply ignored grieving families killed by its defective

vehicles. "We did call GM," said the mother of an 18 year-old killed when he suddenly lost

control of his 2007 Cobalt just less than a month GM engineers met to review ignition switch

data. GM never returned their calls. <sup>16</sup>

54. According to GM, it was not until 2011 and 2012 that its examinations of

switches from crashed vehicles revealed significant design differences in the torque performance

of ignition switches from the 2005 Cobalts and those from the 2010 model year, the last year of

the Cobalt's production. GM again attempted to deflect any responsibility by blaming Delphi, its

supplier, for the switch design.

55. In 2014, after numerous assessments and facing increasing scrutiny of its conduct

and the defects in its vehicles, GM finally announced a recall for the Cobalt vehicles.

C. GM Waited Until 2014 to Finally Order a Recall of the Defective Vehicles

56. After analysis by GM's Field Performance Review Committee and the Executive

Action Decision Committee ("EFADC"), the EFADC finally decided to order a recall of some of

the Defective Vehicles on January 31, 2014.

57. On February 13, 2014, GM recalled the 2005-2007 Chevrolet Cobalts and Pontiac

G5s. Then, on February 25, 2014, GM doubled the size of the recall to include the Chevrolet

HHR and Pontiac Solstice for model years 2006 and 2007, the Saturn Ion for model years 2003-

families-on-a-lethal-flaw.html.

<sup>15</sup> *Id*.

<sup>16</sup> Id

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2007, and the Saturn Sky for model year 2007. GM again expanded its global recall on March 28, 2014, bringing the number of recalled Defective Vehicles to 2.6 million, and including all model years of the Chevrolet Cobalt and HHR, all model years of the Saturn Io and Sky, all model years of the Pontiac G5, and model years 2006-2010 of the Pontiac Solstice.

- 58. According to GM, dealers should replace the ignition switch, presumably with one with sufficient torque to prevent the inadvertent shut down of the ignition, power steering, power brakes, and airbags.
- 59. In a video message addressed to GM employees on March 17, 2014, C.E.O. Mary Barra admitted that the Company had made mistakes and needed to change its processes. According to Ms. Barra, "Something went terribly wrong in our processes in this instance, and terrible things happened." Barra continued to promise, "We will be better because of this tragic situation if we seize this opportunity."
- 60. GM now faces an investigation by NHTSA, hearings in both the U.S. House and Senate, and a probe by the Department of Justice.
- 61. Upon information and belief, at least 2.6 million Defective Vehicles remain on the road to this day; and, on information and belief, other vehicles not yet acknowledged by GM may also have the deadly ignition switch defects.

#### D. Old GM Promoted the Defective Vehicles as Safe and Reliable

- 62. On information and belief, in marketing and advertising materials, Old GM consistently promoted the Defective Vehicles as safe and reliable.
- 63. For example, one Cobalt ad promised that "Side curtain airbags coupled with OnStar makes every journey the safest possible to assure that you and your occupants will stay

<sup>&</sup>lt;sup>17</sup> Bill Vlasic and Christopher Jensen, *Something Went 'Very Wrong' at G.M., Chief Says*, N.Y. TIMES, Mar. 17, 2014, http://www.nytimes.com/2014/03/18/business/gm-chief-barra-releases-video-on-recalls.html

safe at all times."

- 64. An ad for the 2006 Solstice promises that the vehicle "[b]rings power and defines performance."
- 65. A 2003 television spot for the Saturn Ion closed with the tagline "Specifically designed and engineered for whatever's next." Another 2003 spot closed with the tagline "Saturn. People first."
- 66. A 2001 print ad touting the launch of the Saturn focused on safety: "Need is where you begin. In cars, it's about things like reliability, durability and, of course, safety. That's where we started when developing our new line of cars. And it wasn't until we were satisfied that we added things...."
- 67. Old GM made these representations to boost vehicle sales and maximize profits while knowing that the ignition switches in the Defective Vehicles were defective, posing a serious risk of an accident and injury to the Defective Vehicles' occupants and others.
- 68. Throughout the relevant period, Old GM possessed vastly superior knowledge and information to that of consumers if not exclusive information about the design and function of the ignition switches in the Defective Vehicles and the existence of the defects in those vehicles.
  - 69. Old GM never informed consumers about the ignition switch defects.

#### E. The Ignition Switch Defects have Harmed Plaintiff and the Class

- 70. The ignition switch defects have caused damage to Plaintiff and the Class.
- 71. A vehicle purchased, leased or retained with serious safety defects is worth less than the equivalent vehicle leased, purchased or retained without the defects.
  - 72. A vehicle purchased, leased, or retained under the reasonable assumption that it is

safe is worth more than a vehicle known to be subject to the unreasonable risk of catastrophic accident because of the ignition switch defects.

- 73. Purchasers and lessees paid more for the Defective Vehicles, through a higher purchase price or higher lease payments, than they would have had the ignition switch defects been disclosed. Plaintiff and the Class overpaid for their Defective Vehicles because of the concealed ignition switch defects. Plaintiff did not receive the benefit of the bargain.
- 74. Purchasers and lessees paid more for the Defective Vehicles, through a higher purchase price or higher lease payments, due to the express warranty included with both the new and certified pre-owned vehicles. Plaintiff did not receive the benefit of the bargain.
- 75. Plaintiff and the Class are stuck with unsafe vehicles that are now worth less than they would have been but for GM's failure to disclose the ignition switch defects.
- 76. GM admits to at least twelve deaths resulting from accidents linked to the ignition switch defects in the Defective Vehicles. However, Plaintiff believes that the actual number is much higher, and that there may have been hundreds of deaths and injuries attributable to the ignitions switch defects.
- 77. If Old GM or GM had timely disclosed the ignition switch defects, all Class Members' vehicles would now be worth more.

#### **SUCCESSOR LIABILITY**

78. On July 10, 2009, GM acquired substantially all assets and assumed certain liability of Old GM through a Section 363 sale under Chapter 11 of the U.S. Bankruptcy Code. Bankruptcy does not immunize GM from liability here. Specifically, GM expressly assumed certain obligations under *inter alia*, the TREAD Act, and is liable for its non-disclosure of the ignition switch defects from the date of its formation on July 10, 2009, and appears to have

committed bankruptcy fraud in connection with the Section 363 sale. GM also expressly assumed liability for warranty claims in the Master Sale and Purchase Agreement of June 26, 2009, and this assumption of liability includes the claims of the Class.

- 79. GM has successor liability for Old GM's acts and omissions in the marketing and sale of the Defective Vehicles because it has continued the business enterprise of Old GM, including, but not limited to the following reasons:
  - GM admits that it knew of the ignition system defects from the very date of its formation;
  - GM has continued in the business of designing, manufacturing, and marketing vehicles, including at least some of the same vehicles as Old GM;
  - GM retained the bulk of the employees of Old GM;
  - GM acquired owned and leased real property of Old GM, including all machinery, equipment, tools, information technology, product inventory, and intellectual property;
  - GM acquired the contracts, books, and records of Old GM; and
  - GM acquired all goodwill and other intangible personal property of Old GM.
- 80. GM has known since 2001 that at least one of its vehicles had serious safety problems involving the defective ignition switch, while at all times advertising and promoting its GM vehicles as highly reliable and safe.
- 81. On numerous occasions, GM considered implementing a fix to its vehicles' ignition switch problems and deliberately chose to ignore the problems, putting millions of American in mortal danger every time one of the GM vehicles was on the roadways.
- 82. Nowhere in the Sale Motion or any of Old GM's bankruptcy filings did it disclose the defective ignition switch. Old GM also never disclosed the defective ignition switch during the extensive, multi-day hearing on the Sale Motion.
  - 83. GM and Old GM did not report information within their knowledge to the

Bankruptcy Court, federal authorities (NHTSA or the Auto Task Force of the United States Department of Treasury), or consumers, nor would a reasonable and diligent investigation have disclosed that GM and Old GM had information in their possession about the existence and dangerousness of the ignition switch defects and opted to conceal that information until shortly before this action was filed.

84. GM and Old GM were, and GM remains, under a continuing duty to disclose to NHTSA, Plaintiff, and the Class the true character, quality, and nature of the Defective Vehicles; that these defects are based on dangerous, inadequate, and defective design and/or substandard materials; and that they will require repair, pose severe safety concerns, and diminish the value of the Defective Vehicles.

#### **TOLLING OF THE STATUTES OF LIMITATION**

- 85. All applicable statutes of limitation have been tolled by GM's and Delphi's knowing and active fraudulent concealment and denial of the facts alleged herein. Plaintiff and the Class did not discover, and did not know of facts that would have caused a reasonable person to suspect, that Old GM and GM, and Delphi did not report information within their knowledge to federal authorities or consumers, nor would a reasonable and diligent investigation have disclosed that Old GM and GM had information in their possession about the existence and dangerousness of the defects and opted to conceal that information until shortly before this class action was filed.
- 86. Indeed, Old GM instructed its service shops to provide Defective Vehicle owners with a new key ring if they complained about unintended shut down, rather than admit what Old GM knew that the ignition switches were dangerously defective and warranted replacement with a properly designed and built ignition system.

- 87. Old GM and GM and Delphi were, and GM and Delphi remains, under a continuing duty to disclose to NHTSA, Plaintiff, and the Class the true character, quality, and nature of the Defective Vehicles; that these defects are based on dangerous, inadequate, and defective design and/or substandard materials; and that it will require repair, poses a severe safety concern, and diminishes the value of the Defective Vehicles.
- 88. Because of the active concealment by Old GM and GM, any and all limitations periods otherwise applicable to Plaintiff's claims have been tolled.

#### **CLASS ALLEGATIONS**

- 89. Under Rules 23(a), (b)(2), and (b)(3) of the Federal Rules of Civil Procedure, Plaintiff brings this action on behalf of herself and a Class initially defined as follows: All persons in the United States who currently own or lease one or more of the following GM vehicles: 2005-10 Chevrolet Cobalt, 2006-11 Chevrolet HHR, 2007-10 Pontiac G5, 2006-10 Pontiac Solstice, 2003-07 Saturn Ion, and 2007-10 Saturn Sky. This list will be supplemented to include other GM vehicles that have the defective ignition switches, which inadvertently turn off the engine and vehicle electrical systems during ordinary driving conditions.
- 90. Included within the Class is a subclass of Michigan residents who own or lease Defective Vehicles (the "Michigan Subclass").
- 91. Excluded from the Class are GM, its employees, co-conspirators, officers, directors, legal representatives, heirs, successors and wholly or partly owned subsidiaries or affiliated companies; Class Counsel and their employees; and the judicial officers and their immediate family members and associated court staff assigned to this case, and all persons within the third degree of relationship to any such persons. Also excluded are any individuals claiming damages from personal injuries allegedly arising from the Defective Vehicles.

- 92. The Defective Vehicles include at least the following models: Chevrolet Cobalt (all model years), Chevrolet HHR (all model years), Pontiac G5 (all model years), Pontiac Solstice (2006-10 model years), Saturn Ion (all model years), and Saturn Sky (all model years).
- 93. Plaintiff is informed and believes that Old GM manufactured and sold to consumers at least 2.6 million Defective Vehicles nationwide and hundreds-of-thousands of Defective Vehicles in the State of Michigan. Individual joinder of all Class or Subclass members is impracticable.
- 94. The Class expressly disclaims any recovery for physical injury resulting from the ignition switch defects. But the increased risk of injury from the ignition switch defects serves as an independent justification for the relief sought by Plaintiff and the Class.
- 95. The Class can be readily identified using registration records, sales records, production records, and other information kept by GM or third parties in the usual course of business and within their control.
- 96. Questions of law and fact are common to the Class and the Subclass and predominate over questions affecting only individual members, including the following:
  - (a) Whether the Defective Vehicles suffer from ignition switch defects;
  - (b) Whether Old GM, GM, and Delphi concealed the defects;
  - (c) Whether Old GM and GM misrepresented that the Defective Vehicles were safe;
  - (d) Whether Old GM, GM, and Delphi engaged in fraudulent concealment;
  - (e) Whether Old GM, GM, and Delphi engaged in unfair, deceptive, unlawful and/or fraudulent acts or practices in trade or commerce by failing to disclose that the Defective Vehicles were designed, manufactured, and sold with defective ignition switches;
  - (f) Whether the alleged conduct by GM and Delphi violated laws as Plaintiff alleges;

- (g) Whether Old GM's, GM's and Delphi's unlawful, unfair and/or deceptive practices harmed Plaintiff and the members of the Class;
- (h) Whether Plaintiff and the members of the Class are entitled to declaratory, equitable and/or injunctive relief; and
- (i) Whether, and to what extent, GM has successor liability for the acts and omissions of Old GM.
- 97. Plaintiff's claims are typical of the claims of the Class members, and arise from the same course of conduct by GM, Old GM, and Delphi. The relief Plaintiff seeks is typical of the relief sought for the absent Class members.
- 98. Plaintiff will fairly and adequately represent and protect the interests of all absent Class members. Plaintiff is represented by counsel competent and experienced in product liability, consumer protection, and class action litigation.
- 99. A class action is superior to other available methods for the fair and efficient adjudication of this controversy, since joinder of all the individual Class Members is impracticable. Because the damages suffered by each individual Class Member may be relatively small, the expense and burden of individual litigation would make it very difficult or impossible for individual Class Members to redress the wrongs done to each of them individually, and the burden imposed on the judicial system would be enormous.
- 100. The prosecution of separate actions by the individual Class Members would create a risk of inconsistent or varying adjudications for individual Class Members, which would establish incompatible standards of conduct for GM. The conduct of this action as a class action presents far fewer management difficulties, conserves judicial resources and the parties' resources, and protects the rights of each Class Member.
  - 101. Plaintiff is not aware of any obstacles likely to be encountered in the management

of this action that would preclude its maintenance as a class action. Plaintiff anticipates providing appropriate notice to be approved by the Court after discovery into the size and nature of the Class.

#### **CAUSES OF ACTION**

#### **COUNT I – FRAUDULENT CONCEALMENT**

(On Behalf of the Nationwide Class)

- 102. Plaintiff and the Class incorporate by reference each preceding and following paragraph as though fully set forth at length herein.
  - 103. This claim is brought on behalf of the Nationwide Class.
- 104. GM and Delphi concealed and suppressed material facts concerning the ignition switch defects, and GM has successor liability for the acts of concealment and oppression of Old GM as set forth above.
- 105. Defendants had a duty to disclose these safety issues because they consistently marketed their vehicles as reliable and safe and proclaimed that Defendants maintain the highest safety standards. Once Defendants made representations to the public about safety, Defendants were under a duty to disclose these omitted facts, because where one does speak one must speak the whole truth and not conceal any facts which materially qualify those facts stated. One who volunteers information must be truthful, and the telling of a half-truth calculated to deceive is fraud.
- 106. Defendants had a duty to disclose the ignition switch defects because they were known and/or accessible only to Defendants who had superior knowledge and access to the facts, and Defendants knew they were not known to nor reasonably discoverable by Plaintiff and the Class. These omitted and concealed facts were material because they directly impact the safety of the Defective Vehicles. Whether an ignition switch was designed and manufactured with

appropriate safeguards is a material safety concern.

107. Defendants actively concealed and/or suppressed these material facts, in whole or

in part, to protect their profits and avoid a costly recall, and they did so at the expense of Plaintiff

and the Class.

108. On information and belief; GM and Delphi have still not made full and adequate

disclosure and continue to defraud Plaintiff and the Class and conceal material information

regarding the defects that exist in the Defective Vehicles and other GM vehicles.

109. Plaintiff and the Class were unaware of these omitted material facts and would

not have acted as they did, if they had known of the concealed and/or suppressed facts. Plaintiff's

and the Class's actions were justified. Defendants were in exclusive control of the material facts

and such facts were not known to the public, Plaintiff, or the Class.

110. Because of the concealment and/or suppression of the facts, Plaintiff and the

Class sustained damage because they purchased and retained vehicles that are now diminished in

value from what they would have been had Defendants timely disclosed the ignition switch

defects.

111. Defendants' acts were done maliciously, oppressively, deliberately, with intent to

defraud, and in reckless disregard of Plaintiff's and the Class's rights and well-being to enrich

Defendants. Defendants' conduct warrants an assessment of punitive damages in an amount

sufficient to deter such conduct in the future, which amount is to be determined according to

proof.

COUNT II – DECLARATORY JUDGMENT ACT, 28 U.S.C. 2201, et seq., ON BEHALF
OF A RULE 23(b)(2) DECLARATORY RELIEF CLASS

112. Each of the preceding paragraphs is incorporated by reference as though fully set

forth herein.

- 113. Declaratory relief is intended to minimize "the danger of avoidable loss and unnecessary accrual of damages." Charles Alan Wright, Arthur R. Miller & Mary Kay Kane, *Federal Practice and Procedure* § 2751 (3d ed. 1998).
- 114. The Defective Vehicles are delivered by GM with a New Vehicle Limited Warranty. This Warranty warrants that the Defective Vehicles were free from defects at the time of delivery, stating: "Any defects still present at the time the vehicle is delivered to you are covered by the warranty." The ignition switch defects are latent defects in the Defective Vehicles that existed at the time of delivery to the owner or lessee, and any subsequent sale.
- 115. There is an actual controversy between GM and Plaintiff concerning: (1) whether the ignition systems of the Defective Vehicles contain a defect; (2) whether the defects are covered by the Warranty; (3) whether the time limitations of the Warranty are nullified by GM's concealment of the ignition switch defects in the Defective Vehicles at the time of delivery to the original, or any subsequent, owner or lessee; (4) whether the recall announced by GM provides the relief available to the Class under the terms of the Warranty; and (5) whether GM is obligated to buy back the Defective Vehicles given its knowledge of the ignition switch defects as early as 2001, prior to delivery of those Defective Vehicles to the original owners, and active ongoing concealment of that knowledge from the original and subsequent owners and lessees of the Defective Vehicles for over a decade.
- 116. Pursuant to 28 U.S.C. § 2201 this Court may "declare the rights and legal relations of any interested party seeking such declaration, whether or not further relief is or could be sought."
  - 117. Plaintiff seeks a declaration that the Defective Vehicles included a defective

ignition switch assembly, which was known to GM prior to the delivery of those Defective Vehicles to the members of the Class. Concealment of the known ignition switch defects at the time of sale denied the Class an opportunity to refuse delivery of the Defective Vehicle. As a result, the Class has a legal right to reject this vehicle today rather than accept the relief afforded by the limited recall announced by GM.

118. The declaratory relief requested herein will generate common answers that will settle the controversy relating to the Defective Vehicles and the alleged ignition switch defects. There is an economy to resolving these issues as they have the potential to eliminate the need for continued and repeated litigation.

# COUNT III – VIOLATION OF MAGNUSON-MOSS CONSUMER WARRANTIES ACT, 15 U.S.C. 2301, et. seq. ("MMWA") (On behalf of all Classes)

- 119. Plaintiff hereby incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.
- 120. The MMWA provides a private right of action by purchasers of consumer products against manufacturers or retailers who, inter alia, fail to comply with the terms of the written, express and/or implied warranties. 15 U.S.C. § 2310(d)(l). As alleged above, Defendants have failed to comply with the terms of its written, express, and/or implied warranties.
- 121. The Defective Vehicles are consumer products, as that term is defined in 15 U.S.C. § 2301(a).
- 122. GM is a supplier and warrantor, as that term is defined in 15 U.S.C. § 2301(4) and (5).
  - 123. Plaintiff and each member of the Classes are consumers, as that term is defined in

15 U.S.C. § 2301(3).

- 124. As a warrantor, GM is obligated to afford the Class, as consumers, all rights and remedies available under the MMWA, regardless of privity.
- 125. The MMWA provides a cause of action for breach of warranty or other violations of the Act. 15 U.S.C. § 2310(d)(l). GM has breached its express warranties as alleged herein.
- 126. It also has breached its implied warranty of merchantability, which it cannot disclaim under the MMWA, 15 U.S.C. § 2308(a)(1), by failing to provide merchantable goods. Plaintiff has suffered damages as a result of GM's breaches of express and implied warranties as set forth herein; thus, this action lies. 15 U.S.C. § 2310(d)(1)-(2).
- 127. GM was on notice of the ignition switch defects as early as 2001, yet did not undertake any opportunity to cure until 2014, nearly thirteen years later, when GM's knowledge of the ignition switch defects was first made public. Also, once Plaintiff's representative capacity is determined, notice and opportunity to cure on behalf of the Class through Plaintiff can be provided under 15 U.S.C. § 2310(e).
- 128. GM breached its implied warranty of merchantability to Plaintiff and Class Members because the Defective Vehicles would not pass without objection in the trade, as they contained defects related to motor vehicle safety due to the ignition switch defects.
- 129. GM further breached its implied warranty of merchantability to Plaintiff and Class Members because the Defective Vehicles were not adequately contained, packaged, and labeled. The directions and warnings that accompanied the Defective Vehicles did not adequately instruct Plaintiff on the proper use of the Defective Vehicles in light of the ignition switch defects or adequately warn Plaintiff of the dangers of improper use of the Defective Vehicles.

- 130. Plaintiff and the Class Members have suffered, and are entitled to recover, damages as a result of GM's breaches of warranty and violations of the MMWA.
- 131. Additionally, or in the alternative, the MMWA provides for "other legal and equitable" relief where there has been a breach of warranty or failure to abide by other obligations imposed by the MMWA. 15 U.S.C. § 2310(d)(1). Rescission and Revocation of Acceptance are equitable remedies available to Class Members under the MMWA.
- 132. Plaintiff also seeks an award of costs and expenses, including attorneys' fees, under the MMWA to prevailing consumers in connection with the commencement and prosecution of this action. 15 U.S.C. § 2310(d)(2). Plaintiff and the Class intend to seek such an award, including expert witness costs and other recoverable costs, as prevailing consumers at the conclusion of this lawsuit.
- 133. It was not necessary for Plaintiff and each Class Member to give GM notice of GM's breach of the implied warranty of merchantability because GM had actual notice of the ignition switch defects. Prior to the filing of this action, GM issued a safety recall for the Defective Vehicles acknowledging the ignition switch defects. GM admitted it had notice of the ignition switch defects as early as 2001. At the time of the safety recall, GM also acknowledged that numerous accidents and fatalities were caused by the ignition switch defects. In addition to the above, the filing of this action is sufficient to provide GM notice of its breaches of the implied warranty of merchantability with respect to the Defective Vehicles.

### COUNT IV – BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY (On Behalf of All Classes)

- 134. Plaintiff hereby incorporates by reference the allegations contained in the preceding paragraphs of this Complaint.
  - 135. GM is a merchant who sold the Defective Vehicles to Plaintiff and Class

Members.

- 136. GM impliedly warranted to Plaintiff and members of the Class that the Defective Vehicles were free of defects, and were merchantable and fit for the ordinary purpose for which such goods were sold and used.
- 137. As alleged herein, GM's sales of the Defective Vehicles breached this implied warranty of merchantability because the Defective Vehicles were sold with latent defects described herein as the ignition switch defects. As such, the Defective Vehicles are defective, un-merchantable, and unfit for the ordinary, intended purpose at the time of sale. These ignition switch defects create serious safety risks in the operation of the Defective Vehicles.
- 138. GM, however, marketed, promoted, and sold the Defective Vehicles as safe and free from defects.
- 139. GM breached its implied warranty of merchantability to Plaintiff and the Class because the Defective Vehicles would not pass without objection in the trade, as they contained the ignition switch defects.
- 140. GM further breached its implied warranty of merchantability to Plaintiff and Class Members because the Defective Vehicles were not adequately contained, packaged, and labeled. The directions and warnings that accompanied the Defective Vehicles did not adequately instruct Plaintiff on the proper use of the Defective Vehicles in light of the ignition switch defects or adequately warn Plaintiff of the dangers of improper use of the Defective Vehicles.
- 141. GM had knowledge of, yet concealed, these defects for over a decade. Plaintiff provided reasonable and adequate notice to GM through its dealer network when seeking repairs on the vehicle following an accident. GM failed to cure the ignition switch defects that existed,

and were known to GM yet concealed from Plaintiff, at the time Plaintiff purchased her Defective Vehicle.

- 142. Defendants' purported disclaimer or exclusion of the implied warranty of merchantability in its written warranty is invalid, void, and unenforceable per Magnuson-Moss, 15 U.S.C. § 2308(a)(l). GM's warranty disclaimers, exclusions, and limitations were unconscionable and unenforceable because they disclaimed defects known but not disclosed to consumers at or before the time of purchase.
- 143. Any contractual language contained in GM's written warranty that attempts to limit remedies is unconscionable, fails to conform to the requirements for limiting remedies under applicable law, causes the warranty to fail of its essential purpose, and is, thus, unconscionable, unenforceable, and/or void.
- 144. As a direct and proximate result of the breach of said warranty, Plaintiff and the Class suffered and will continue to suffer losses as alleged herein in an amount to be determined at trial.
- 145. Additionally, or in the alternative, Plaintiff and the Class seek declaratory relief relating to the ignition switch defects alleged herein, and the opportunity to rescind the purchase agreement for the Defective Vehicle.
- 146. It was not necessary for Plaintiff and each Class Member to give GM notice of GM's breach of the implied warranty of merchantability because GM had actual notice of the ignition switch defects. Prior to the filing of this action, GM issued a safety recall for the Defective Vehicles acknowledging the ignition switch defects. GM admitted it had notice of the ignition switch defects as early as 2001. At the time of the safety recall, GM also acknowledged that numerous accidents and fatalities were caused by the ignition switch defects. In addition to

the above, the filing of this action is sufficient to provide GM notice of its breaches of the implied warranty of merchantability with respect to the Defective Vehicles.

### <u>COUNT V – VIOLATION OF CONSUMER PROTECTION STATUTES</u> (On behalf of Consumer Protection Statute Class)

- 147. Plaintiff repeats and realleges each and every allegation contained above as if fully set forth herein.
- 148. Defendants have engaged in unfair competition or unfair, unconscionable, deceptive, or fraudulent acts or practices with respect to the sale of the Defective Vehicles in violation of the following state consumer protection and unfair competition statutes.
  - 149. Defendants have violated Alaska Stat. 45-50-471 et seq.
  - 150. Defendants have violated Ariz. Rev. Stat. § 44-1521 et seq.
  - 151. Defendants have violated Arkansas Code § 4-88-101 et seq.
- 152. Defendants have violated Cal. Civ. Code § 1770 et seq., Cal. Bus. & Prof. Code § 17200 et seq., and Cal. Bus. & Prof. Code § 17070.
  - 153. Defendants have violated Colo. Rev. Stat. § 6-1-101 et seq.
  - 154. Defendants have violated Conn. Gen. Stat. § 42-110A, et seq.
- 155. Defendants have violated 6 Del. Code § 2513 et seq. and 6 Del. Code § 2532 et seq.
  - 156. Defendants have violated D.C. Code Ann. § 28-3901 et seq.
  - 157. Defendants have violated Florida Stat. § 501.201 et seq.
  - 158. Defendants have violated Ga. Code Ann. § 10-1-370 et seq.
  - 159. Defendants have violated Haw. Rev. Stat. Ann. § 481A-3.
  - 160. Defendant has violated Idaho Code § 48-601 et seq.
  - 161. Defendants have violated 815 Ill. Comp. Stat. 505/1 et seq. and 815 Ill. Comp.

#### Stat. 510/1 *et seq*.

- 162. Defendants have violated Ind. Code § 24-5-0.5-3.
- 163. Defendants have violated Iowa Code § 714H.1 et seq.
- 164. Defendants have violated Kan. Stat. Ann. § 50-623 et seq.
- 165. Defendants have violated Ky. Rev. Stat. § 367.110 et seq.
- 166. Defendants have violated Me. Rev. Stat. Ann. Tit. 5 § 205-A et seq.
- 167. Defendants have violated Md. Code Com. Law § 13-101 et seq.
- 168. Defendants have violated Mass. Gen. Laws chapter 93A § 1 et seq.
- 169. Defendants have violated Mich. Comp. Laws § 445.901.
- 170. Defendants have violated Minn. Stat. § 325F.69 et seq. and Minn. Stat. § 325D.43 et seq.
  - 171. Defendants have violated Mo. Ann. Stat. 407.020.
- 172. Defendants have violated Neb. Rev. Stat. § 87-302 and Neb. Rev. Stat. § 59-1601 et seq.
  - 173. Defendants have violated Nev. Rev. Stat. § 598.0903 et seq.
  - 174. Defendants have violated New Hampshire Rev. Stat. § 358-A:1 et seq.
  - 175. Defendants have violated N.J. Stat. Ann. § 56:8-1, et seq.
  - 176. Defendants have violated New Mexico Stat. Ann. § 57-12-1 et seq.
  - 177. Defendants have violated N.Y. Gen. Bus. Law § 349 et seq.
  - 178. Defendants have violated North Carolina Gen. Stat. § 75-1.1 et seq.
  - 179. Defendants have violated N.D. Cent. Code § 51-15-02.
- 180. Defendants have violated Ohio Rev. Code Ann. § 1345.01 *et seq.* and Ohio Rev. Code Ann. § 4165.01 *et seq.*

- 181. Defendants have violated Okla. Stat. Tit. 15 § 751 et seq. and 78 Okla. Stat. Ann. § 51 et seq.
  - 182. Defendants have violated Or. Rev. Stat. § 646.605 et seq.
  - 183. Defendants have violated 73 P.S. § 201-1 et seq.
  - 184. Defendants have violated Rhode Island Gen. Laws § 6-13.1-1 et seq.
  - 185. Defendants have violated S.D. Codified Laws § 37-24-6 et seq.
  - 186. Defendants have violated Tex. Bus. & Com. Code § 17.41 et seq.
  - 187. Defendants have violated Utah Code Ann. 13-11-1 et seq.
  - 188. Defendants have violated Vt. Stat. Ann. Tit. 9, § 2451 et seq.
  - 189. Defendants have violated Va. Code Ann. 59.1-200 et seq.
  - 190. Defendants have violated Rev. Code Wash. Ann. § 19.86.010 et seq.
  - 191. Defendants have violated W. Va. Code § 46A-1-101 et seg.
  - 192. Defendants have violated Wisc. Stat. § 100.18 et seq.
  - 193. Defendants have violated Wyo. Stat. § 45-12-105 et seq.
- 194. Defendants' misrepresentations and omissions regarding the safety and reliability of its vehicles as set forth in this Complaint were likely to deceive a reasonable consumer, and the information would be material to a reasonable consumer.
- 195. Defendants' intentional and purposeful acts, described above, were intended to and did cause Plaintiff and the Class to pay artificially inflated prices for the Defective Vehicles purchased in the states listed above.
- 196. As a direct and proximate result of Defendants' unlawful conduct, Plaintiff and Class Members have been injured in their business and property in that they paid more for their vehicles than they otherwise would have paid in the absence of Defendants' unlawful conduct.

197. All of the wrongful conduct alleged herein occurred in the conduct of Defendants' business. Defendants' wrongful conduct is part of a pattern or generalized course of conduct that was perpetrated nationwide.

198. Plaintiff and Class Members are therefore entitled to all appropriate relief as provided for by the laws of the states listed above, including but not limited to, actual damages, injunctive relief, attorneys' fees, and equitable relief, such as restitution and/or disgorgement of all revenues, earnings, profits, compensation, and benefits which may have been obtained by Defendants as a result of its unlawful conduct.

#### **PRAYER FOR RELIEF**

WHEREFORE, Plaintiff, individually and on behalf all others similarly situated, respectfully requests that this Court enter a judgment against GM and Delphi in favor of Plaintiff and the Class, and grant the following relief:

- A. Determine that this action may be maintained as a Class action and certify it as such under Rule 23(b)(3), or alternatively certify all issues and claims that are appropriately certified; and designate and appoint Plaintiff as Class and Subclass Representative and Plaintiff's chosen counsel as Class Counsel;
- B. Declare, adjudge and decree the conduct of GM and Delphi as alleged herein to be unlawful, unfair and/or deceptive, and enjoin any such future conduct;
- C. Award Plaintiff and Class Members actual, compensatory damages, nominal damages, and/or statutory damages, as proven at trial;
- D. Alternatively, if elected by Plaintiff and the Class, permit rescission of the purchase agreement for the Defective Vehicles requiring GM's buy-back of the Defective

Vehicles;

- E. Alternatively, if elected by Plaintiff and the Class, require GM to repair the defective ignition switches or provide a comparable vehicle that does not have ignition switch defects;
- F. Award Plaintiff and the Class all monies paid to Old GM because of GM's violation of the State Unfair Trade Practices and Consumer Protection Laws as set forth herein;
- G. Award Plaintiff and Class Members exemplary damages in such amount as proven;
- H. Award Plaintiff and Class Members their reasonable attorneys' fees, costs, and pre-judgment and post-judgment interest; and
- I. Award Plaintiff and the Class such other further and different relief as the case may require or as determined to be just, equitable, and proper by this Court.

#### **JURY TRIAL DEMAND**

Plaintiff requests a trial by jury on the legal claims, as set forth herein.

Respectfully Submitted,

Dated: May 13, 2014 /s/ Alyson Oliver\_

Alyson Oliver (P55020) Lisa Gray (P74841)

Reed E. Eriksson (P77085)

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# $09-500\underline{26}_{1}\underline{mg}-1\underline{19}\underline{qc}-1\underline{26}\underline{88}_{1}\underline{15}\underline{M}, \text{ Filed } 05/19/14\underline{\text{ije}}.\text{Entered } 105/19/14\underline{\text{ije}}.\text{Entered } 105/19/14\underline{\text{ije}}.\text{Exhibit O}$ JS 44 (Rev. 12/12)

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil decket sheet. (SEE INSTRUCTIONS ON NEXT RACE OF THIS FORM.)

purpose of initiating the civil d	locket sheet. (SEE INSTRUCTIONS ON NEXT PAGE)	OF THIS FORM.)	974, is required for the tise of	the elerk of court for the		
I. (a) PLAINTIFFS Lorie Biggs,		DEFENDANTS General Motors LL	DEFENDANTS General Motors LLC and Delphi Automotive PLC			
(b) County of Residence o	f First Listed Plaintiff <u>Livingston</u> XCEPT IN U.S. PLAINTIFF CASES)	County of Residence of First Listed Defendant  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.				
Alyson Oliver (P55020),	Address, and Telephone Number) Oliver Law Group PC e. 200, Rochester, MI 48307	Attorneys (If Known)	,			
II. BASIS OF JURISDI	ICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF P	RINCIPAL PARTIES	Place an "X" in One Box for Plainti		
☐ 1 U.S. Government Plaintiff	☐ 3 Federal Question (U.S. Government Not a Party)	l l	TF DEF 1			
☐ 2 U.S. Government Defendant	M 4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another State	2			
		Citizen or Subject of a  Foreign Country	3 🗖 3 Foreign Nation	□ 6 □ 6		
IV. NATURE OF SUIT						
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment	PERSONAL INJURY   310 Airplane Product Liability   365 Personal Injury   367 Health Care/ Pharmaceutical Personal Injury Product Liability   368 Asbestos Personal Injury Product Liability   368 Asbestos Personal Injury Product Liability   350 Motor Vehicle   355 Motor Vehicle   370 Other Personal Injury Product Liability   360 Other Personal Property Damage   385 Pr	of Property 21 USC 881   690 Other	422 Appeal 28 USC 158   423 Withdrawal 28 USC 157   PROPERTY RIGHTS   820 Copyrights   830 Patent   840 Trademark   SOCIAL SECURITY   861 HIA (1395ff)   862 Black Lung (923)   863 DIWCDIWW (405(g))   864 SSID Title XVI   865 RSI (405(g))   870 Taxes (U.S. Plaintiff or Defendant)   871 IRS—Third Party 26 USC 7609	375 False Claims Act   400 State Reapportionment   410 Antitrust   430 Banks and Banking   450 Commerce   460 Deportation   470 Racketeer Influenced and Corrupt Organizations   480 Consumer Credit   490 Cable/Sat TV   850 Securities/Commodities/Exchange   890 Other Statutory Actions   891 Agricultural Acts   893 Environmental Matters   895 Freedom of Information Act   896 Arbitration   899 Administrative Procedure Act/Review or Appeal of Agency Decision   950 Constitutionality of State Statutes		
VI. CAUSE OF ACTION IN THE PROCEED IN	Cite the U.S. Civil Statute under which you a 28 USC 1332(d)  Brief description of cause: alleging that the sale of cars with de	(specify) are filing (Do not cite jurisdictional statu affective ignition switches cons	r District Litigation  utes unless diversity):  stituted fraudulent concea  CHECK YES only it	nlment f demanded in complaint:		
COMPLAINT: VIII. RELATED CASE	UNDER RULE 23, F.R.Cv.P.		JURY DEMAND:	X Yes □ No		
IF ANY	(See instructions): JUDGE Mark Gold	<b>Ismith</b>	DOCKET NUMBER 14-0	cv-11197		
DATE D5/13/2014	SIGNATURE OF ATTORNEY OF RECORD /s/ Alyson Oliver					
FOR OFFICE USE ONLY  RECEIPT # AM	10UNT APPLYING IFP	JUDGE	MAG. JUDO	GE		